

Sent 2,113
Device Opens 1,266
Undeliverable 0 0 %
Out-of-Office 0 0 %
Opt Out 0 0 %

7/15/2021 1:28 PM - Individual Tracking
 Page Views 3,267

## Act now: Update your Outlook Web Access (OWA) au...

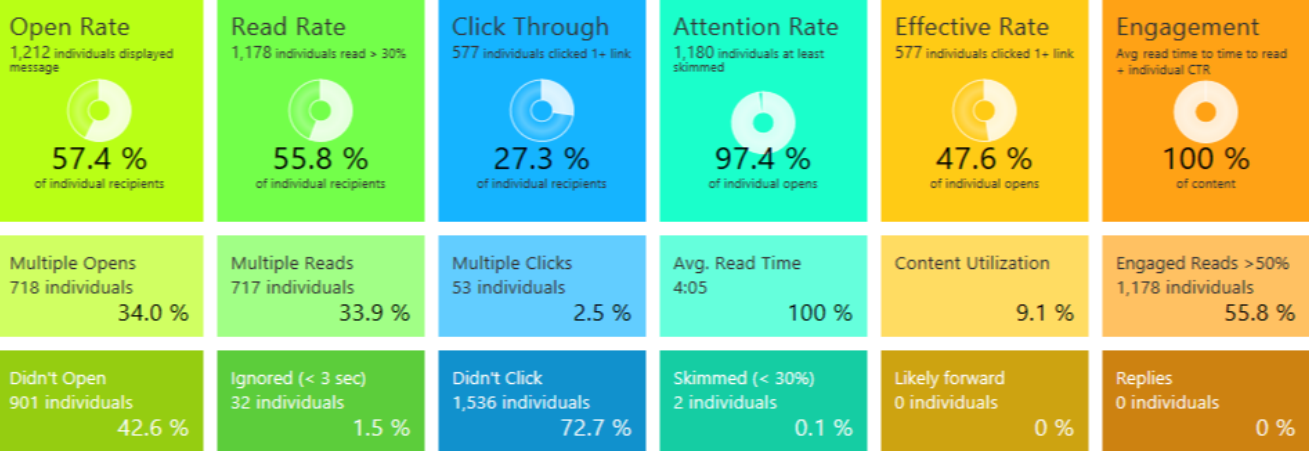
From: Tech Central News <TechCentralNews@Cigna.com>; Sent by: [Bailey Kinney](#)

To: FINAL\_Not Okta Enrolled\_2104 (2113 recipients)

1:52 to read 343 Words, 4 Images (549.42 x 549.42 pixels) at 200 words/minute.  
Reading Ease: 57.1 - Grade Level: 8.5

**Desktop**  
97.5 %  
1,233 desktop device(s)  
2:47 Avg Read Time by  
99.7 % Click Through of  
desktop device(s)

**Mobile**  
2.5 %  
32 mobile device(s)  
2:48 Avg Read Time by  
0.3 % Click Through of  
mobile device(s)



## Clicks and Opens

7/15/2021 1:28 PM to 7/21/2021 9:50 AM Reset

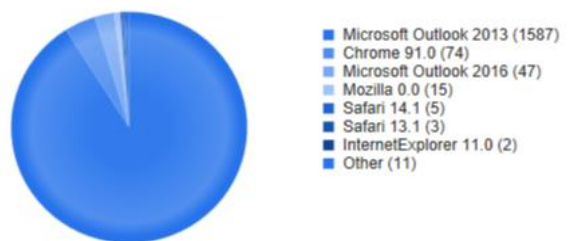


## Device Popularity

Top Mobile Devices



Top Desktop Devices

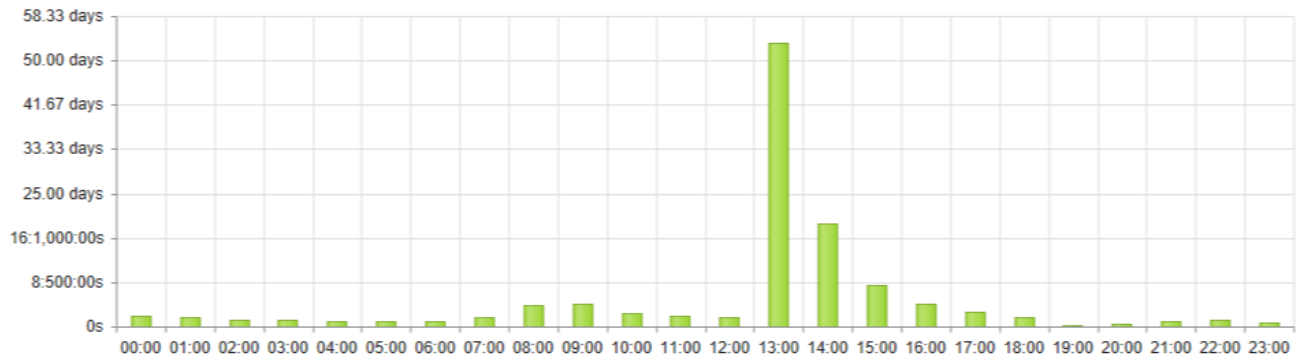


## Reads

## News



## Total Read Time by Hour of Day



Click Details Message Content Utilization	675 Total Clicks	4 Links	66.7 % 2 of 3 URLs Clicked
--	---------------------	------------	-------------------------------

Link (URL)	individuals	clicks	% clicked	didn't click
<a href="https://oktamfa.cigna.com/">Okta MFA self-service portal (https://oktamfa.cigna.com/)</a>	472	526	22.34 %	1641
<a href="https://oktamfa.cigna.com/">[ IMAGE LINK ] (https://oktamfa.cigna.com/)</a>	115	148	5.44 %	1998
<a href="https://cigna.service-now.com/esp">Tech Central portal (https://cigna.service-now.com/esp)</a>	1	1	0.05 %	2112
<a href="https://iris.cigna.com/tools_and_resources/te...">here (https://iris.cigna.com/tools_and_resources/te...)</a>	0	0	0 %	2113



